



Housing Blog

by Sharon Hannah

The revised Digital Telecare Housing Resource Pack gives housing a clearer and more focused route to the practical help available for analogue-to-digital transitioning.

With the UK-wide analogue switch-off deadline of 31 January 2027 fast approaching, it is essential that every housing organisation understands its assets, responsibilities and next steps. Whether you directly provide a telecare or warden call service, or manage buildings with fire alarms, lift alarms, door-entry systems or other equipment that communicates off site, the move to digital may affect your services and the people who rely on them.

A clear route to support

The September 2026 pack has been streamlined so that housing partners can quickly find the most relevant guidance, tools, learning opportunities and contacts. It is designed both for organisations already progressing their migration and for those that are only beginning to assess the implications for their housing stock.

Awareness into Action

The Housing Resource Pack is more than a collection of information. It can help your organisation build a clear picture of connected equipment across its estate, identify gaps in ownership or data that will better prepare you for productive conversations with suppliers, monitoring services and Digital Telecare.

It also connects housing partners with peers, suppliers and the shared learning and case studies on our on-line Playbook. Organisations are at different stages and may be working through complex technical, operational and procurement questions. Engaging with Digital Telecare means you do not have to work through these challenges alone: the team can help you understand what the transition means for your circumstances, connect you with relevant expertise and support you to turn the information you have into an achievable migration plan.

Act Quickly

If your organisation has not managed to digitally migrate yet, now is the time to act.

Start by looking through our Housing Resource Pack, it will help you to focus on the collation of information and to highlight what analogue-dependent equipment may still be present across your whole estate. It will help you to identify the people who need to be involved and will let you review our guidance and prior case studies. The main ask if you have not already done so is to contact Digital Telecare as early as possible.



Digital Telecare

Early engagement gives us more time to review, investigate, plan and resolve analogue dependency issues before the 31 January 2027 deadline.

Next Steps

- Access the Housing Resource Pack
- Share it with colleagues in housing, property, IT, procurement services,
- Engage with the Digital Telecare team. Whether you need an initial conversation, help to understand your assets or support with implementation planning, assistance is available.

Together, we can make the remaining transition period focused, collaborative and safe for the people who depend on these services.

**For more
information,
please contact**

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